



## Staff Profile

### Tom Doyle

Tom Doyle is among the legions of alumni who have stayed on as staff. A Radio and Audio Engineering major in the Class of 1993, Doyle worked in the Mailroom as a student. At that time, the Mailroom was at 100 Beacon Street, and included the College's switchboard operations. So Doyle and the other staff directed phone calls as well as processed and delivered mail.

After graduation, he was invited to stay on in the Mailroom as a temp; he was offered a permanent position the following winter. Doyle has moved up the ranks from Mailroom supervisor to his current position as assistant director of business services.

In his current role, he handles the financial affairs of Business Services, including accounts payable/receivable and departmental chargebacks.

He is also the go-to person for the Mailroom and the Print Copy Center. He is responsible for operational aspects such as taking care of lease payments, updating postage accounts, and maintaining the two departments' equipment.

Doyle cited the friendly atmosphere and academic environment as reasons why he has worked at Emerson for



nearly 20 years. Another reason he mentioned is the students, "which is what we're all here for."

Doyle grew up in New Jersey and briefly lived in California. He's called Massachusetts home for almost 30 years. He currently lives in Malden, Massachusetts, with his wife, Nina; two dogs, Raven and Augustus; and two cats, Vixen and Queequeg.

Outside of work, Doyle enjoys walking his dogs and running in the nearby Middlesex Fells. He also enjoys rooting for the Red Sox during baseball season.

However, his favorite hobbies revolve around the arts. He is a fan of movies and someone "who always has a book" with him, but his greatest passion is

music. He enjoys attending concerts and is an avid collector of vinyl records. He owns approximately 3,000 records!

His all-time favorite bands are Rush and Cheap Trick, and some of his favorite genres are hard rock, heavy metal, progressive, and southern rock.

Doyle shared his top five albums of 2013:

1. Free Fall, *Power & Volume*
2. Coney Hatch, *Four*
3. Seventh Key, *I Will Survive*
4. Blood Ceremony, *The Eldritch Dark*
5. Giuda, *Let's Do It Again*

*By Nancy Howell, Creative Services*

# Staff Notes

## About Business Services

### More About Tom's Department...

Business Services consists of six departments:

- Dining and Catering Services
- Barnes & Noble Bookstore
- Laundry Services
- Print/Copy Services
- Mail Services
- Summer Conference Program and Services

Learn more about each group's services at [emerson.edu/about-emerson/offices-departments/business-services](http://emerson.edu/about-emerson/offices-departments/business-services).

## New Faces

- Thomas Barry, Business Intelligence Applications Administrator, Information Technology
- Robert Bousquet, Lieutenant, Police Department
- Alan Bowers, Director, Treasury Services, Financial Affairs
- Gabriela Camargo, Administrative Assistant, Communication Studies
- Antonio Chiefe, Director, Business Intelligence, Financial Affairs
- Christina Daly, Director, Retention and Student Services, Student Financial Services
- Steve Desy, Lieutenant, Police Department
- Robert Eckard, Assistant Residence Director, Emerson College Los Angeles
- Susannah Marcucci, Coordinator, International Student Affairs, Academic Affairs
- Maria Mayer, Program Coordinator, Registrar
- Marc Miller, Senior Advisor, Academic Affairs
- James Nunziato, Senior Financial and Budget Analyst, Budget Office
- Sandra O'Neil, Administrative Specialist to the President, President's Office
- Steven Rossi, Senior Software Applications Developer, Information Technology
- Edith Valeri, Associate Director, Office of Research and Creative Scholarship

## Awards and Accomplishments

- Thanks to Eugenia Kim (Iwasaki Library), the Emerson Lion debuted at the *Urban Nutcracker* this year: [urbannutcracker.com/whos-show-year-eugenia-kim-emerson-lion/](http://urbannutcracker.com/whos-show-year-eugenia-kim-emerson-lion/).
- Nerissa Williams (TRF) is premiering a film that she produced on January 26 at the Paramount Mainstage. The film is called *Escapement* and it was directed by Emerson alumnus James Williams.
- Noah Wood (Admission) recently released an album called *Blue Notes*. Read more at [huffingtonpost.com/logan-lynn/noah-daniel-wood\\_b\\_4369942.html](http://huffingtonpost.com/logan-lynn/noah-daniel-wood_b_4369942.html).

## Call for Submissions

The Office of Government and Community Relations is soliciting input for its 2012–2013 Community Service Report. This biennial report highlights the many contributions that Emerson faculty, staff, and students make **on behalf of Emerson College** to enhance the quality of life for the people of

Boston. The submission deadline is **January 31**, and the report will be published in the spring.

To submit story ideas, click on the following link and log in with your username and password: *ecampus.emerson.edu/community\_relations/index.cfm?action=serviceForm*.

After you submit the form, you will be able to submit photos. If you need additional information, please contact Mary Higgins in Government and Community Relations at ext. 8984 or [mary\\_higgins@emerson.edu](mailto:mary_higgins@emerson.edu).

# Staff Notes cont.

## New Faces Spotlight

Steve Desy brings more than 20 years' experience in campus law enforcement to his role as lieutenant in the Emerson College Police Department. Desy and his two fellow lieutenants are third in command, beneath the chief and deputy chief.

During his 3:00 to 11:00 pm shift, Desy is the point person for general police inquiries, community policing, and crime prevention. He also oversees a dispatcher and up to three officers during his shift.

Desy comes to Emerson from Bay Path College in Longmeadow, Massachusetts, where he was the director of public safety. When asked what brought him to Emerson, he replied that he made the move because

of the department's and the chief's well-respected reputations in the field. When he interacted with people during a campus visit, he knew that Emerson would be a good fit for him.

His first campus law enforcement job was at Worcester Polytechnic Institute, and he attended Burlington Police Academy while employed there.

As well as having a number of police certifications in crime prevention and investigation, Desy has a master's in public administration from Clark University and a bachelor's in history and political science from Eastern New Mexico University.

Desy, a native of Oxford, Massachusetts, lives with his wife, Susan; two boys, Louis and Joseph; and dog, Willow, in



Brimfield, Massachusetts. He keeps busy driving his children to baseball, basketball, and soccer practice and attending games. He has also been the Cubmaster of their Cub Scout group. Their house is surrounded by forest, so he enjoys taking walks in the woods with his family as well.

Be sure to say hello if you see him patrolling some afternoon!

## Financial Affairs Holds Festive Competition

Financial Affairs celebrated the holidays in a special way, thanks to a brainstorming session between April Jones and Loretta Bemis. To encourage team building and communication among staff, the department held a tree decorating contest.

Staff were broken up in five random groups and tasked with creating a "wacky" Christmas tree. The judging took place before the department's holiday luncheon on December 19. Impartial judges Chris Serwacki (Alumni Relations), Nicole Leete (Web Services), and Heather Kile (Advancement Services) were brought in to decide which tree was the wackiest.



The team consisting of Loretta Bemis, Irina Korogodsky, John Richard, Esther Gesin, and April Jones won for "The Grinch." Team members brought in silly items that they imagined the Grinch would hang on his tree.

Jones remarked that the contest gave staff an opportunity to work closely with those whom they may not work with on a daily basis, and there was a lot of "laughing, trash talking, and competition."



# Staff News

## Staff Celebrate the Season

The annual holiday party for staff, faculty, and their families was held on December 11 at the Intercontinental Hotel. Attendees ate, drank, and were merry!



Maggie Melanson (President's Office) and Monique Thorne-Montanez (Development and Alumni Relations)



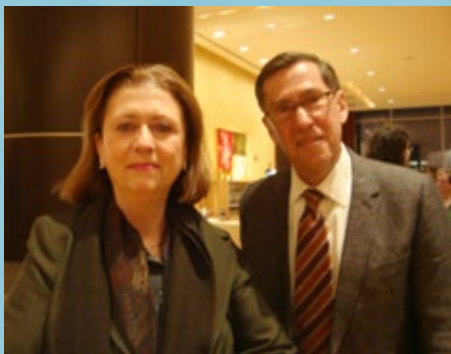
Max Coronel (Residence Life) and Sharon Duffy (Student Life)



Sarah Teczar (Web Services) and Liliana Ballesteros (Creative Services)



Steven Martin (Off-Campus Student Services), Nancy Howell (Creative Services), Shanae Burch (Admission), and David Colfer (Performing Arts)



Meg Rogan (Procurement) and Bob Fleming (Iwasaki Library)



A magician performs for the young guests.



Children wait for balloon animals.

## Staff News cont.

### Emerson Holiday Giving by the Numbers

#### 220 Pounds of Food



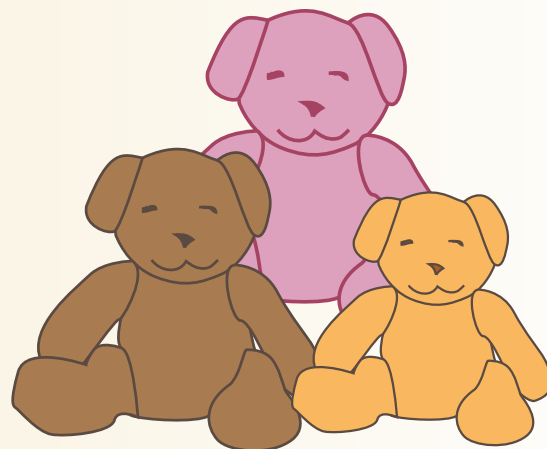
Greater Boston Food Bank  
(Max Mutchnick Campus Center,  
Government and Community Relations,  
Elma Lewis Center)

#### 110 Hats and 125 Mittens



Cradles to Crayons  
(President's Office)

#### 100 Toys



Toys for Tots  
(Emerson College Police)

## Sustainable Emerson

### New Year's Resolution

This January, make a resolution to be more mindful of the environment. A real difference can be made in how we relate to food, water, recycling, and energy.

Whenever you can, eat local, organic, and in-season foods. Strawberries in January in Massachusetts are yummy, but kind of crazy!

Keep in mind that cleaning, transporting, and heating the water that you use every day takes a lot of energy.

Recycling saves both raw materials and the energy used to extract them—and diverts from landfills.

And finally, a little energy fact to remember as we begin the new year: The United States contains about 3 percent of the world's population, yet we consume 24 percent of the energy. Every little bit of conservation and efficiency helps!

# HR and You

## HR Spotlight

We are excited to announce the launch of two new professional development series:

### Managing for Excellence

HR and the Office of Diversity and Inclusion have teamed up to create a new program called Managing for Excellence. Through workshops, guest speaker presentations, and interactive discussion, participants in this program will increase their knowledge of managerial functions, have

opportunities to identify and use best management practices, and enhance understanding of the situations that call for HR involvement. This program is designed for anyone who has been in a managerial role for at least six months.

Applications have been collected for the 2014 program, which will begin in January. The program will be held annually and will form the basis for a manager community of practice at Emerson.

### Leadership at Emerson

Leadership at Emerson is a multidimensional program that focuses on developing individual leadership capability, building a leadership community, and fostering best practices throughout the Emerson community. Participants in this program were carefully selected by their superiors and by HR. They are a cross-functional group of high-performing leaders who have been identified as respected and influential within their departments.

The pilot program kicked off in November.

## Inside Scoop

### COMMUNITY ALERT!

A very heinous and despicable crime occurred in the Office of Human Resources last month. Late in the evening of December 4 or early morning of December 5, Dancer, Blitzen, Comet, and Cupid were deernapped from Emily Cummings's desk, and an HR-wide manhunt ensued. The Emerson College Police was notified and began an investigation.

A series of ransom notes were left, each requiring a different humiliating act for Emily to perform in order to have her

Emily "Dance, Dance, Dance, Dance, Dances."



Deputy Chief Schiazza takes down the incident report.

reindeer returned. For example, to ensure the safe return of Dancer, it was demanded that she "Dance, Dance, Dance, Dance, Dance."

At the time of publication, Cupid and Dancer have been returned, but Blitzen and Comet are still missing and it is feared they are being force-fed candy canes and gumdrops. Please contact the Office of Human Resources to leave an anonymous tip.

## Upcoming Events

### Mark Your Calendars

- January 15: VALIC Individual Counseling Sessions
- January 23: TIAA-CREF Individual Counseling Sessions
- January 31: Fidelity Individual Counseling Sessions

## people@Emerson on the Web

You can find the employee newsletter publication schedule, submission information, and archives at [emerson.edu/about-emerson/offices-departments/human-resources/current-employees/people-emerson](http://emerson.edu/about-emerson/offices-departments/human-resources/current-employees/people-emerson).





# HR and You cont.

## HR Advisory Council and Subcommittees Update

We'd like to extend our thanks and appreciation to our first-ever HR Advisory Council and Subcommittees! With their partnership and support, we had a very successful 2013 and are pleased to share with the community a snapshot of this year's successes:

- Formed the Councils (including operating procedures and communication mechanisms)
- Served as conduits to the community and represented a wide range of views
- Provided input to the compensation study and communications thus far
- Received information about key projects associated with compliance, healthcare reform, and wellness initiatives
- Offered extensive feedback and contributed to the first phase of developing new performance evaluation tools aligning people with strategic priorities
- Provided input and context around learning and development needs across the College
- Provided long-term feedback on learning and development initiatives, which supported a high-level plan for aligning people with outcomes
- Gave feedback and input on several important policies and the Employee Handbook; the handbook is now posted online

### HR Advisory Council

Ashley Alexander, Institute for Liberal Arts and Interdisciplinary Studies  
Sara Cummings, Undergraduate Admission  
Sharon Duffy, Student Life  
Matthew Finn, Academic Affairs  
Beth Joress, Iwasaki Library  
Jim Lane, Emerson College Los Angeles  
Katrenna Rogers, Student Financial Services  
Siouxanna Ramirez-Cruz, Performing Arts

Ramiro Soto, Facilities Management  
Carol Spector, Career Services  
Michelle Ziomek, Property Management

### Total Rewards Subcommittee

Bonnie Baggesen, ArtsEmerson  
Jack Casey, WERS  
Maria Figueroa, Graduate Studies  
Alayne Fiore, Diversity and Inclusion  
Ian Flynn, Student Financial Services  
Jamie Gahlon, Center for the Theater Commons  
Joshua Hamlin, Student Life  
Mary Higgins, Government and Community Relations  
Bret Kulakovich, Information Technology  
William Palumbo, Iwasaki Library  
Jane Pikor, TRF

### Learning and Development Subcommittee

David Colfer, Performing Arts  
Maureen Crowley, Counseling and Psychological Services  
Turi Daoust, Emerson College Los Angeles

Kellie Fuller, Student Financial Services  
Christina Harrington, ArtsEmerson  
Steven Martin, Off-Campus Student Services  
Ken Mattsson, Career Services  
Jennifer Stevens, Instructional Technology Group  
Maura Vogel, Graduate Admission

## President's Book Club

Interested in joining a book club with other Emerson community members? This book club (or clubs, depending on interest) will be sponsored by the President's Office and the facilitation and coordination will be a collaborative effort between HR's Learning and Development Office and the Iwasaki Library. Club members will determine how and when to meet, and what books to read. If you are interested in joining, please contact [allegra\\_sandak@emerson.edu](mailto:allegra_sandak@emerson.edu).

## Tech Spot

### ECwireless Upgrade

On January 2, Information Technology upgraded ECwireless by adding a 5GHz-only network. We have created a brand new network, ECwireless 5GHz, that any device that supports 5GHz WiFi can connect to. ECwireless will continue to support both 2.4GHz and 5GHz devices. Simply put, you can continue to connect to ECwireless as you always have. If you have any trouble with it or find it unreliable, try connecting to ECwireless 5GHz.

We are excited to continue improving our wireless network each semester. Upgrading to 5GHz will improve connection reliability and support a greater number of clients in the same space.

Check IT's blog at [press.emerson.edu/it](http://press.emerson.edu/it) for details. If you have any questions, feel free to contact the IT Help Desk by phone at 617-824-8080 or online at [it.emerson.edu](http://it.emerson.edu).

# Work Smarter

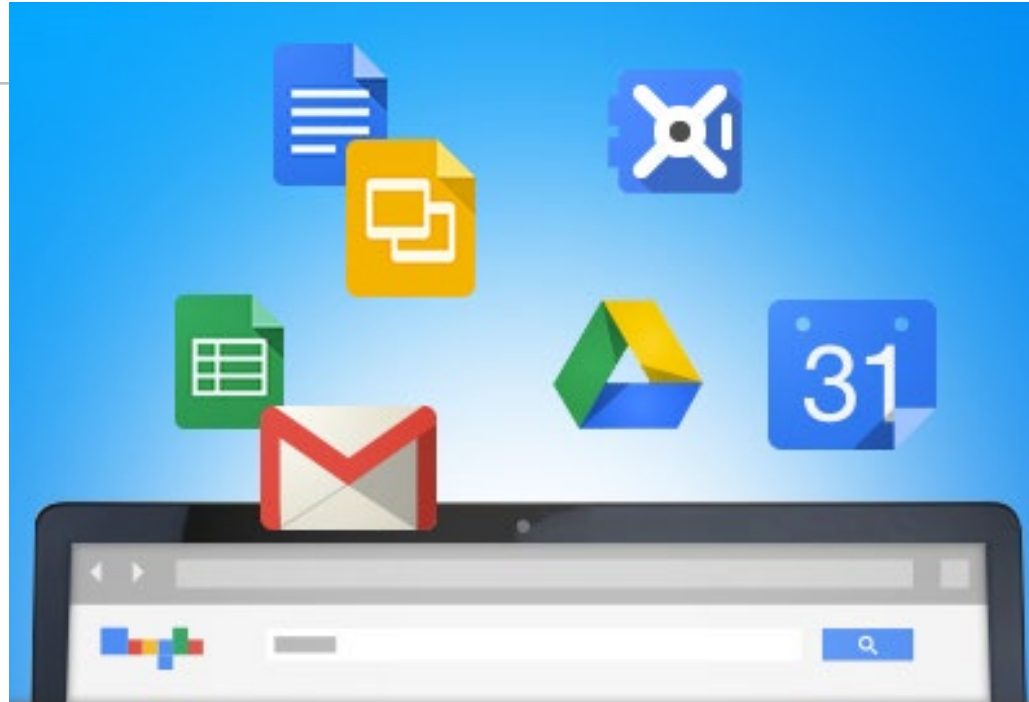
## Google Apps at Work

Do you use Google Apps at work? If not, you should learn more about this educational tool!

To get started, go to [google.emerson.edu](http://google.emerson.edu) and enter your ECnet username and password. Now you can start creating word-processing, spreadsheet, and presentation documents.

Not only can you then access these web-based documents from any computer, but you can also share them with coworkers. Up to 10 people can view or edit a document at the same time!

Using the Google Drive App, you can also publish documents on the web, do video conferencing, and create shared calendars. You can also take advantage of its storage space; every user is allotted 30 GB.



Learn more at [it.emerson.edu/page/google-apps-at-emerson-college/](http://it.emerson.edu/page/google-apps-at-emerson-college/) and [support.google.com/drive/#topic=14940](http://support.google.com/drive/#topic=14940).

Have tips on staying organized at work? Send a note to [people@emerson.edu](mailto:people@emerson.edu).

## people@Emerson

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**Executive Editor**  
Andy Tiedemann

**Editor**  
Nancy Howell

**Designers**  
Chuck Dunham  
Liliana Ballesteros

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Send news or suggestions to  
[people@emerson.edu](mailto:people@emerson.edu).

## Upcoming Events

Here are snapshots of upcoming events. See the online Events Calendar at [emerson.edu/news-events/events-calendar](http://emerson.edu/news-events/events-calendar) for more details.

**January 10–February 1**  
*We Are Proud to Present a Presentation...*  
ArtsEmerson Production

**January 30–February 2**  
*House/Divided*  
ArtsEmerson Production

**Save the Date for MLK Week 2014:**  
January 20–26

A number of departments are co-hosting a week of events to commemorate the life and legacy of Martin Luther King Jr.

For details, visit [emerson.edu/about-emerson/offices-departments/diversity/mlk-week-2014](http://emerson.edu/about-emerson/offices-departments/diversity/mlk-week-2014).



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